

TENNIS COURTS

The Rules of play shall be in accordance with the International Tennis Federation (“ITF”), a copy of the official Rules can be found on <http://www.itftennis.com/technical/rules>.

1. Court Booking Procedure

The Tennis court may be booked and used in accordance with the regulations made, and subject to change from time to time at the discretion of the Management team. Such changes will be updated in the website, therefore, the Management encourages members to frequently visit the website for updates.

2. Bookings

- i. Bookings may be made by telephone or in person at the Lifestyle Counter by a Member up to 7 days in advance from 7.00am (e.g. a Thursday 6.00pm court may be reserved from Thursday 7.00am one week before).
- ii. Only registered Hotel guests are allowed to book and enjoy the tennis court facility.
- iii. Operation hours of the Lifestyle Counter is from 7.00 am to 10.00 pm.
- iv. The booker must be present at all times at the Tennis Court.
- v. All players must register themselves through the Lifestyle Counter 7.00am to 10.00am.
- vi. Priority booking will be given to the members.
- vii. Bookings are not transferable.

3. Advance Bookings

- i. Advance bookings can be made more than 7 days ahead, but not more than 14 days and are subject to availability.
- ii. A \$10 advance booking fee will be charged. Fee subjected to GST.

4. Maximum Booking Period

- i. A court may be booked for 1 or 2 hours.
- ii. Each **Membership** is entitled to book a maximum of 2 hours per week.

5. Cancellation Policies

Members may cancel their court bookings due to *bona fide* reasons.

- i. Cancellation charges will be waived if made more than 5 days ahead of booking time. Otherwise a cancellation charge of **50%** of the applicable court fees will be applicable.
- ii. If a court booking is cancelled within 24 hours of the commencing time, **100%** of the applicable court fees will be charged.
- iii. If a booked court is not occupied by at least 1 player within 15 minutes of the commencing time, it shall be considered as “no show”. The court booking shall be forfeited and will be open to any other Members for booking.
- iv. A no show fee of \$10* plus **100%** of the applicable court fees shall be levied if there is a “no show”.
- v. All fees will be charged to members’ account.
- vi. *All charges are subjected to prevailing GST

6. Waiving of Cancellation Charges & No Show Fee

The waiving of any cancellation charges and fines are subject to review by the Management on a case by case basis.

7. Adverse Weather Condition

- i. In the event a lightning warning is activated, all outdoor activities will be stopped.
- ii. All court and guest charges will be waived if any part of the court is deemed wet and unplayable. Only the management can make this decision.
- iii. If the court is deemed playable before the court booking time, court charges will still be applicable.

8. Court Hire Fees

Member		Guest (Max. 3 pax)		Hotel Guests	
Non Peak	Peak	Non Peak	Peak	Non Peak	Peak
7am – 6pm	6pm – 10pm	7am – 6pm	6pm – 10pm	7am – 6pm	6pm – 10pm
	Sat & Sun		Sat & Sun		Sat & Sun
	Public		Public		Public
	Holidays		Holidays		Holidays
\$8 / hr / court	\$15 / hr / court	\$10 / hr / guest	\$20 / hr / guest	\$10 / hr / guest	\$20 / hr / guest

*Chits / receipts will be located at the Lifestyle Counter and shall be signed by the Member(s) concerned immediately before play. The names of all persons playing shall also be entered in the chits.

9. Payment Terms and Conditions

- i. All fees shall be charged to the member's account unless advice were given by the member.
- ii. Other mode of payment includes credit card payment. (Visa, Master, JCP, AMEX, Union pay accepted).
- iii. Members will be responsible for all payments of their guests.

10. Guest Policy

- i. Each member shall be able to sign in a maximum of 3 guests per booking.
- ii. Member must provide accurate information of guests names to ensure smooth and efficient service process from check-in at Lifestyle Counter.
- iii. All guests must be accompanied by a member at all times.
- iv. All guests must observe Club Rules and Bye-Laws at all times.
- v. The member will take full responsibilities of their guests.

11. Coaching

- i. Members and Hotel guests are strictly not allowed to engage non-contracted Coaches to conduct coaching lessons.

- ii. All coaching programmes shall be conducted by a contracted 3rd party tennis coach.
- iii. Members interested in any coaching programmes shall contact the contracted designated tennis coach for information.
- iv. All coaching payments shall be made directly to the 3rd party company and not through Laguna National Golf & Country Club.

12. Tennis Attire

- i. Attires specific for the sport of Tennis are allowed.
- ii. No brand discrimination – tennis wear of any brand is allowed to be worn on courts.
- iii. No offensive attires are allowed on courts at all time.
- iv. No denim material allowed.

13. Others

- i. **Strictly no F&B** allowed in the courts except plain drinking water.
- ii. Spectators and non-playing parents are not allowed to enter the court and are advised to view play from outside the courts.

14. DISCLAIMER

- i. The Resort shall not be responsible or liable for any loss or damage to any personal property or for bodily harm, injury, or death, sustained or incurred in any way whatsoever at the Tennis Court.